



# HP Stream 13-c002dx Battery Replacement

Use this guide to replace the battery in your...

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# INTRODUCTION

Use this guide to replace the battery in your HP Stream 13-c002dx. You may need to replace the battery in your HP Stream if it is having overheating issues or is unable to hold a charge. The tools required are listed below, but before beginning make sure the device is completely powered off and disconnected from any external power sources.



## TOOLS:

[6-in-1 Screwdriver](#) (1)  
[Metal Spudger](#) (1)  
[Phillips #0 Screwdriver](#) (1)  
[Spudger](#) (1)



## PARTS:

[HP ME03XL Laptop Battery](#) (1)

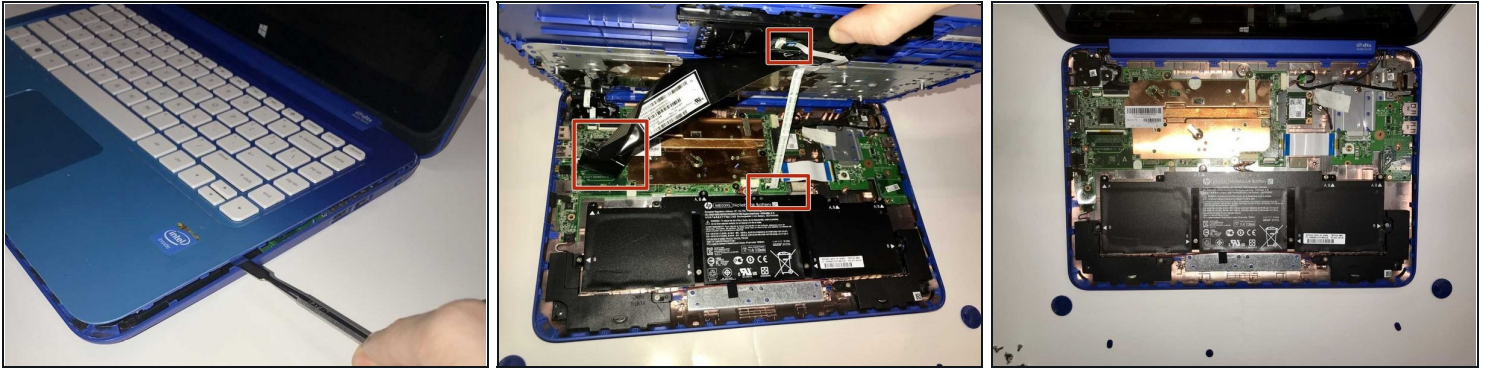
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## Step 1 — Keyboard



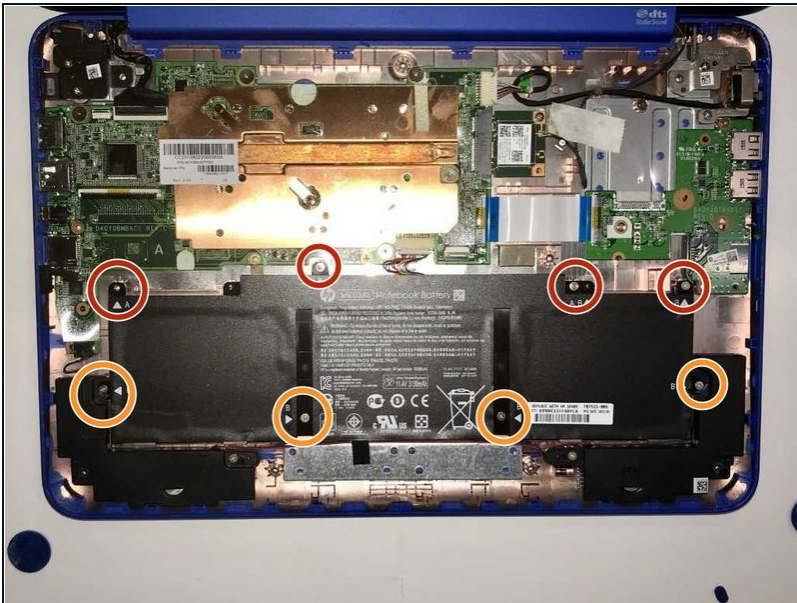
- ① Begin by placing your laptop on a clean surface such as a table and away from any liquids which may spill and damage components.
- Flip the laptop over so the bottom is facing up.
- Use your Phillips #0 screwdriver to remove the eleven visible 5 mm screws on the back of the laptop.
- ① There are some screws underneath the rubber feet. Use a spudger to remove them and gain access.
- Unscrew the two remaining 2.5mm screws. Keep these screws separate from the first eleven 5mm screws.

## Step 2



- ① Flip the laptop back over so it's right side up and open the screen.
- Using a spudger, separate the keyboard surface from the bottom of the laptop.
- While lifting the keyboard surface from the bottom, you will notice three cables still attaching them together. Gently unplug each of these cables from the motherboard.
- Remove the keyboard assembly.

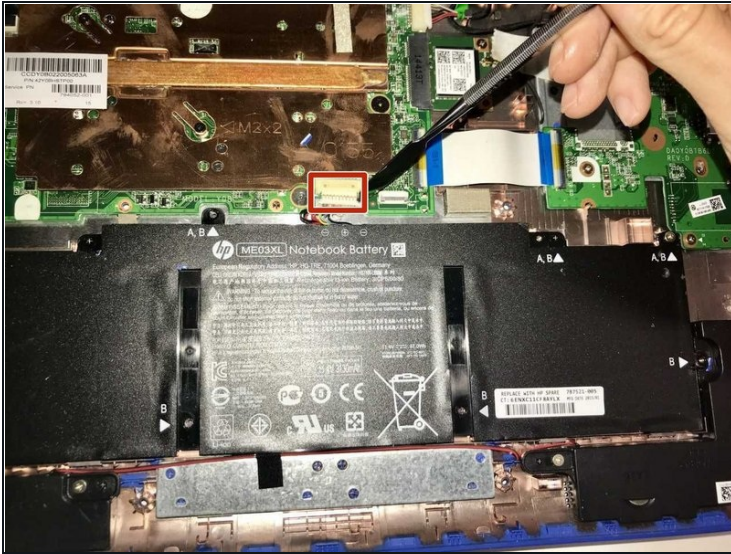
## Step 3 — Battery



- Use the Phillips #0 to remove four screws from the top of the battery labeled A.
- Use the Phillips #0 screwdriver to remove four screws labeled holding the battery to the case.



## Step 4



- Coming from the upper middle of the battery, there are cables which connect the battery to the motherboard. Gently remove this group of cables from the socket that it is in on the motherboard.
- Lift the battery out.

To reassemble your device, follow these instructions in reverse order.