



# Swann Doorphone Video Intercom Microphone Replacement

This guide can be used to replace the microphone on your Swann Doorphone Video Intercom.

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## INTRODUCTION

This guide will provide instructions on how to replace the microphone to get sound back to your Swann Doorphone Video Intercom.

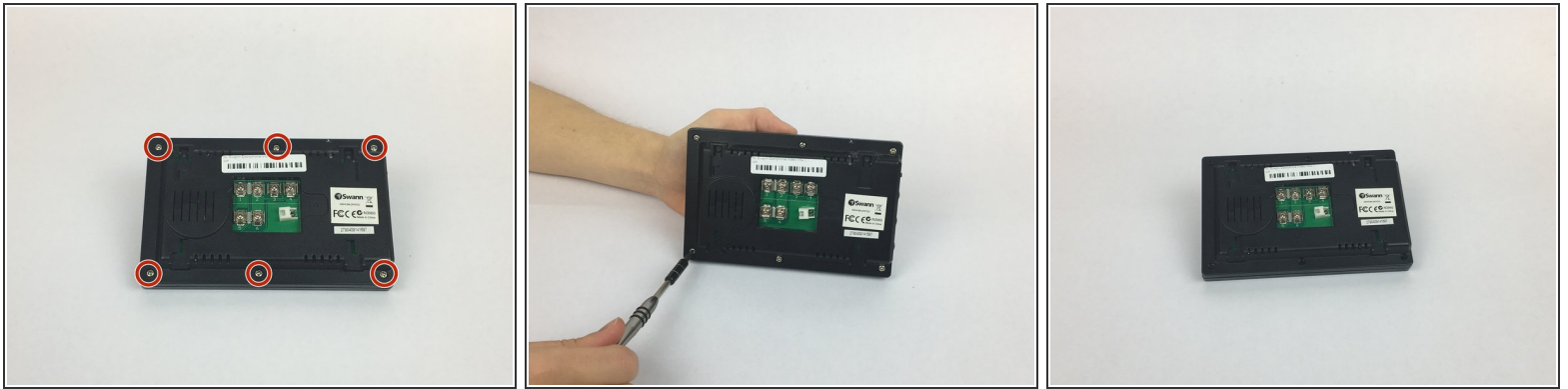
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### TOOLS:

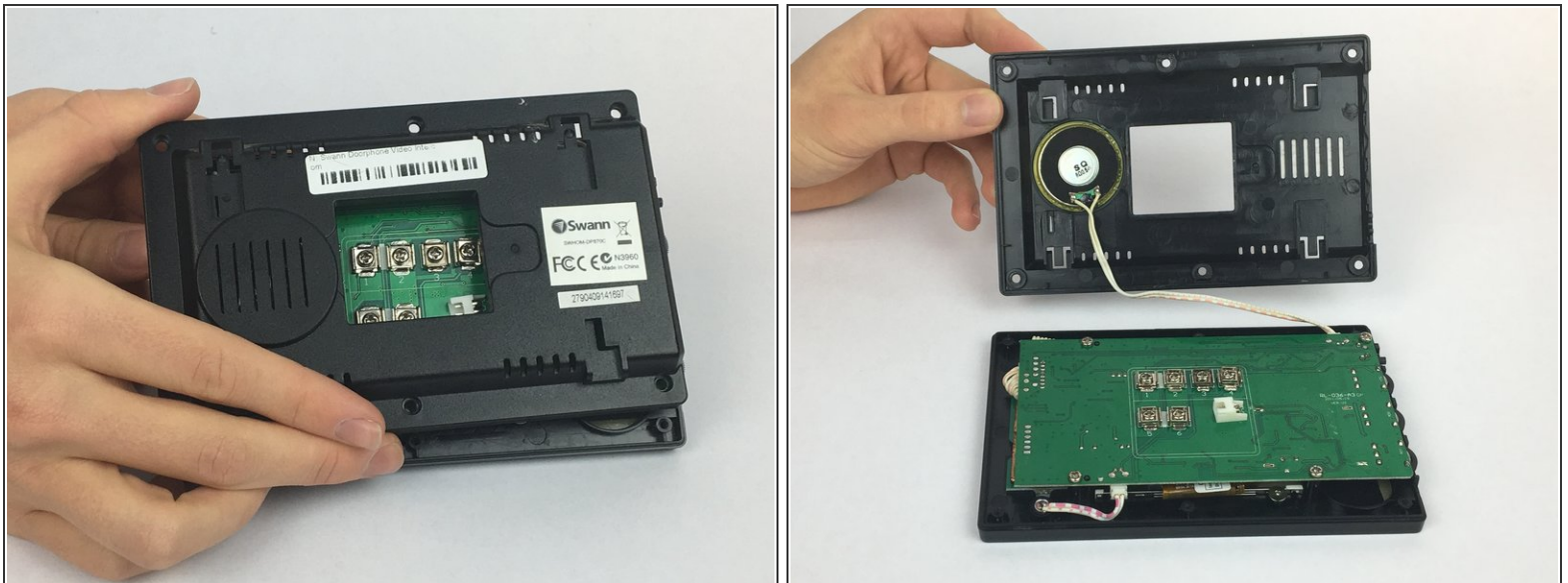
- [Precision Tweezers Set](#) (1)
  - [JIS #0 Screwdriver](#) (1)
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## Step 1 — Microphone




- Flip the monitor of the Swann Doorphone Video Intercom over so that the underside is facing up.
- Remove the six 2 mm corner screws from the back plate of the monitor using the JIS #0 screwdriver.

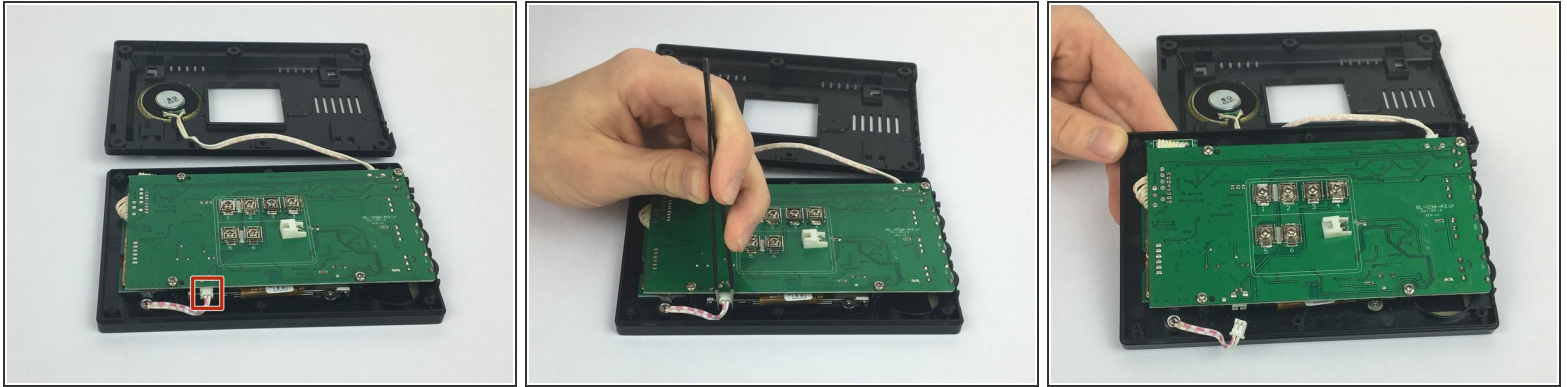
## Step 2



- Once the screws are removed, grip the black back plate of the monitor and remove from the monitor.

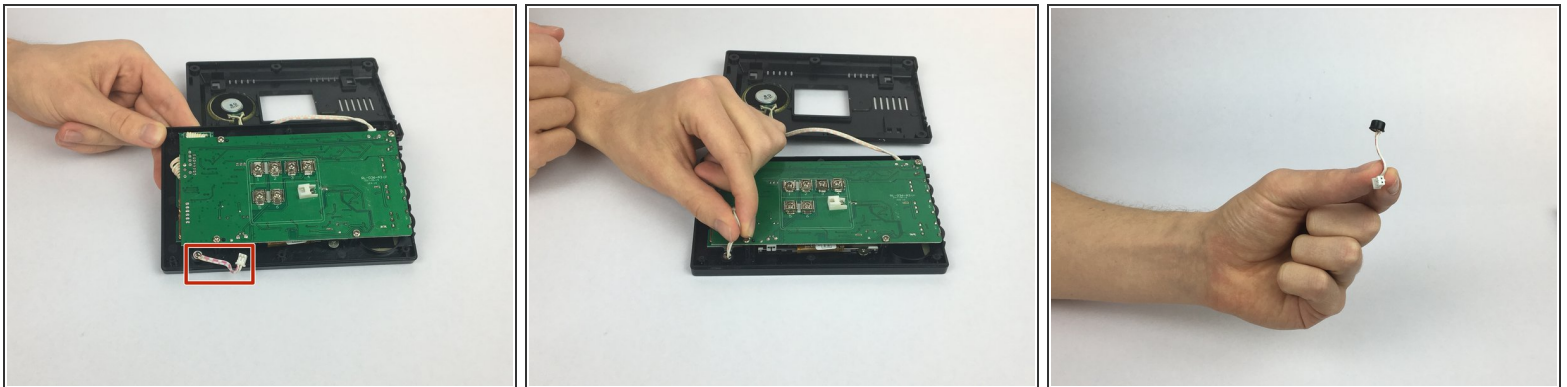
 The back plate will still be connected to the monitor with a cord of wires that should not be removed.

### Step 3



- Using the precision tweezers, grab the sides of the white connector at the bottom of the green board.
- Pull the white connector towards you to disconnect the board.

### Step 4



- Grip the other end of the white connector cable towards the base of the black microphone.
- Pull gently towards your body to remove the microphone.

To reassemble your device, follow these instructions in reverse order.