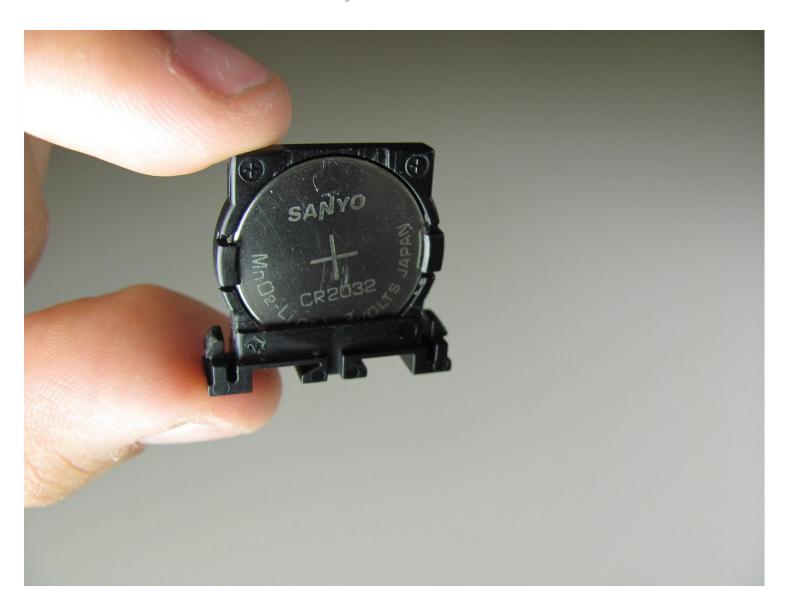


# General Electric Telephone 2-9710A 3V Headset Battery Replacement

Use this guide to replace the internal battery...

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#### **INTRODUCTION**

Use this guide to replace the internal battery of the handset

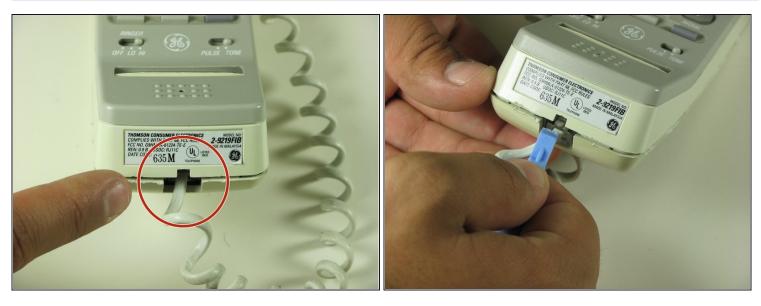


PARTS:

Tweezers (1)
Phillips #1 Screwdriver (1)
iFixit Opening Tool (1)

CR2032 Lithium Battery (1)

#### Step 1 — Phone Cord



#### ⚠ Unplug the device before proceeding.

- Using a plastic opening tool, remove the phone cord from the phone jack at the base of the headset.
- (i) To release the cable, gently press down on the top plastic tab of the connector.







- Remove the 7.5 mm screw.
- Remove the screw cap.
- Pull up the phone cord to remove it from the base.

#### Step 3 — General Electric Telephone 2-9710A Handset





 Remove the plastic cover with a plastic opening tool by gently sliding the tool underneath the plastic and pry the cover off.



 Remove the paper with a plastic opening tool by gently sliding the tool underneath and prying the paper away from the phone.

# Step 5





 Remove the rubber stopper with a plastic opening tool by gently sliding the tool underneath and pry away from the phone.

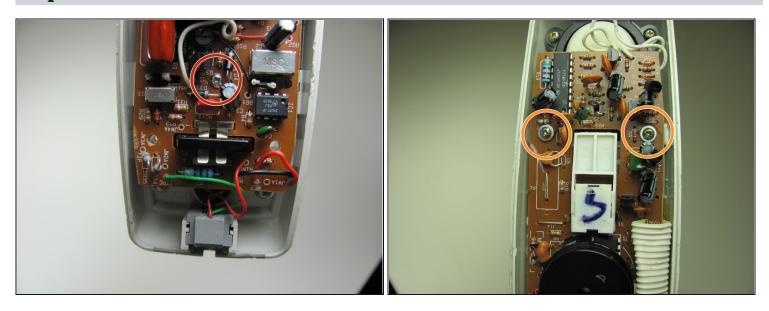


• Remove the two 2.1 mm screws with a Phillips #1 screwdriver.

# Step 7

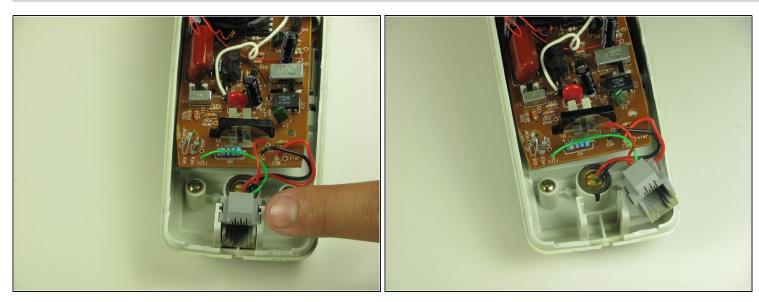


 Pull apart the handset by pulling the top shell away from the other half of the phone.

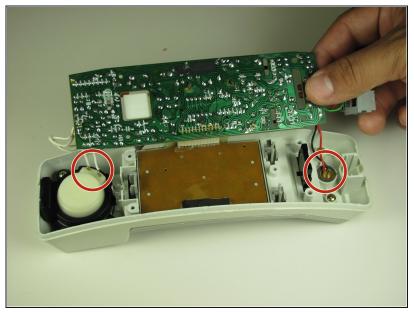


- Remove 3 screws attaching the motherboard to shell.
  - Remove the 13 mm screw with a Philips #1 screwdriver.
  - Remove the two 13 mm screws with washers with a Philips #1 screwdriver.

# Step 9

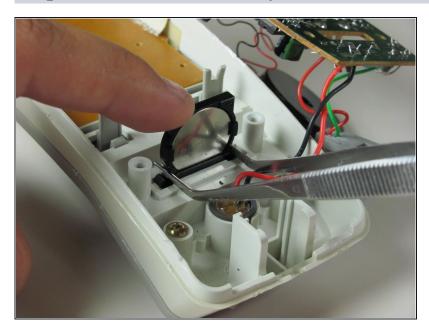


• Slide the phone jack out from the shell by gently lifting up the female phone jack connector.

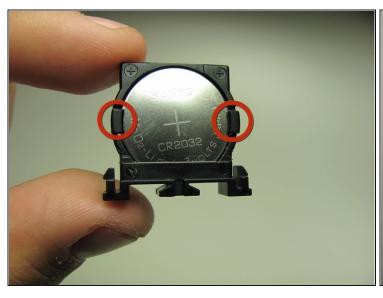


- Without removing the motherboard completely, pull up slightly and pivot the motherboard out of the shell.
- ⚠ Be careful not to pull the connectors out.

#### Step 11 — 3V Headset Battery



- Use tweezers to apply pressure on battery holder tabs.
- Apply pressure directly on battery holder to slide it through the shell.
  - Battery is going to slide through the bottom.





- Lift tabs on the side of the holder by putting your fingers directly on the tab to pull it apart.
- While holding the battery, remove it from the holder.

#### Step 13



- Now insert the new battery.
  - Ensure that the positive side of the battery is facing the tabs.

To reassemble your device, follow these instructions in reverse order.